



V2

User Manual

The information in this manual is subject to change without notice.

www.rexingusa.com

06Rev4

Safety information

To prevent injury to yourself or others, or damage to your device, read all safety information before using.



Warning

Failure to comply with safety warnings and regulations can result in serious injury or death.

Rexing Dash Cam is not intended to be touched, modified, or calibrated while operating a vehicle. Rexing is not responsible for any damages resulting from the user's misuse of the camera.

Do not use damaged power cords or plugs, or loose electrical sockets. Faulty connections can cause electric shock or fire.

Do not touch the car charger with wet hands or disconnect the charger by pulling the cord. Doing so may result in electrocution.

Do not use a bent or damaged car charger. Doing so may cause electric shock or fire.

Do not touch your device with wet hands. Doing so may cause electric shock.

Do not short-circuit the charger or the device. Doing so may cause electric shock or fire, or cause the battery to malfunction or explode.

Use only manufacturer-approved chargers, accessories, and supplies.

- Using generic chargers may shorten the life of your device or cause the device to malfunction. They may also cause fire or cause the battery to explode.
- Use only the manufacturer-approved charger specifically designed for your device. Using an incompatible charger can cause serious personal injury or damage to your device.
- **Rexing** cannot be responsible for the user's safety when using accessories or supplies that are not approved by **Rexing**.

Do not drop the charger or device, or subject them to impact. Handle and dispose of the charger and device with care.

- Never crush or puncture the device.
- Never dispose of the device in a fire.
- Never place the device in or on heating devices, such as microwave ovens, stoves, or radiators. The device may explode if overheated. Follow all local regulations when disposing of a used device.
- Avoid exposing the device to high external pressure, which can lead to an internal short circuit and overheating.

Protect the device and charger from damage.

- Avoid exposing your device to excessive cold or heat. Extreme temperatures can damage the device and reduce the charging capacity and life of your device.

- Do not allow children or animals to bite or chew the device. Doing so can result in fire or explosion, and small parts can be a choking hazard. If children use the device, make sure they use the device properly.
- Never use a damaged charger.

Do not handle a damaged or leaking lithium ion (Li-Ion) battery. For safe disposal of your Li-Ion battery, contact your nearest authorized service center.



Caution

Failure to comply with safety precautions and regulations can result in property damage, serious injury or death.

Do not use your device near other electronic devices. Most electronic devices use radio frequency signals. Your device may interfere with other nearby electronic devices.

Do not use your device near other devices that emit radio signals, such as sound systems or radio towers. Radio signals from these may cause your device to malfunction.

Do not expose the device to heavy smoke or fumes. Doing so may damage the outside of the device or cause it to malfunction.

If you notice strange smells or sounds coming from your device, or if you see smoke or liquid leaking from the device, stop using the device immediately and take it to a *Rexing* Service Center. Failure to do so may result in fire or explosion.

For your own safety, do not operate the controls of this product while driving. The window mount is needed when using the recorder in a car. Make sure that you place the recorder in a location where it will not obstruct the driver's view.

Always keep the camera lens clean, and ensure that the lens is not blocked by any object or placed near any reflective material. If the car's windshield is tinted with a dark coating, recording quality may be affected.

Do not store your device in excessively hot, cold, damp or dry locations. Doing so may cause the screen to malfunction, result in damage to the device, or cause the battery to explode. Your device is recommended for use within a temperature range of -10 °C to 70 °C, and a humidity range of 10% to 80%.

If your device becomes overheated, allow it to cool down before use. Prolonged exposure of skin to an overheated device may cause low-temperature burn symptoms, such as red spots or areas of darker pigmentation.

Install mobile devices and equipment with caution.

- Ensure that any mobile devices or related equipment installed in your vehicle are securely mounted.
- Avoid placing your device and accessories in or near an airbag deployment area. Improperly installed wired equipment can cause serious injury in a situation where airbags inflate rapidly.

Do not drop your device or subject your device to impact. If the device is bent, deformed or damaged, malfunction may occur.

Take care to maximum battery and charger life:

- Your device may wear out over time. Some parts and repairs are covered by the warranty within the validity period, but damage or deterioration related to the use of unapproved accessories is not.

Do not attempt to disassemble, repair, or modify your device.

- Any changes or modifications to your device can void your manufacturer's warranty. If your device needs servicing, take it to an authorized **Rexing** Service Center.

Clean your device and charger by wiping with a towel or eraser. Do not use chemicals or detergents. Doing so can discolor or corrode the outside of the device, and may result in electric shock or fire.

Do not distribute copyright-protected material. Doing so without the permission of the content owners may violate copyright laws. The manufacturer is not responsible or liable for any legal issues that result from the user's illegal use of copyrighted material.

Correct disposal of this product

(applicable in countries with separate waste collection systems)



Waste Electrical & Electronic Equipment

This symbol, found on the device, accessories or accompanying literature, indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, **please separate these items from other types of waste and recycle them responsibly** to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for information on where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

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About this manual

This device provides high-quality digital recording using **Rexing**'s high standards of design, construction and technological expertise. This user manual describes the device's functions and features in detail. Please read this manual before using the device to ensure safe and proper use. Note that all descriptions included here are based on the device's default settings.

- Images and screenshots may differ in appearance from the actual product. Content may differ from the final product or from software provided by service providers, and is subject to change without prior notice.
- For the latest version of this manual, refer to the **Rexing** website at www.rexingusa.com.
- Available features and additional services may vary by device and software.
- Applications and their functions may vary by country, region, or hardware specifications.
- **Rexing** is not liable for performance issues caused by applications from any provider other than **Rexing**.
- **Rexing** is not liable for performance issues or incompatibilities caused by failure to install the device as stated in this manual. Attempting to customize the installation may cause the device or applications to work improperly, which may result in device malfunctions and data corruption or loss. These actions are violations of your **Rexing** agreement and will void your warranty.
- Default applications that come with the device are subject to updates and possible discontinuation of support without prior notice. If you have questions

about an application provided with the device, contact an authorized **Rexing** Service Center.

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What's in the box?

Check the product box for the following items:

- V2 Dashboard Camera
- Operating manual
- Mounting holder for camera (adhesive-mount type)
- USB cable
- Car charger
- Thank you card

The items supplied with the device and any available accessories may vary depending on the region. Appearances and specifications are subject to change without prior notice. Availability of all accessories is subject to change depending entirely on manufacturing companies.

All supplied items are designed for use only with this device and may not be compatible with other devices. Malfunctions resulting from the use of unapproved accessories are not covered by the warranty service.

For more information about available accessories, refer to the **Rexing** website at www.rexingusa.com.








Camera Overview

1. Power On/Off Switch
2. Screen Button
3. Menu Button
4. Up Navigation Button
Record Button
5. Front Camera
6. Cabin Camera
7. OK (Confirm) Button
Emergency Lock Button
8. Mode Button
9. Down Navigation Button
Mute/Unmute Button
10. GPS Module Port
11. HDMI Port
12. MicroSD Card Slot
13. USB Charging Port
14. AV Out
15. Reset Button












Overview of your V2 Dashboard Camera





Buttons

Button	Functions
	<ul style="list-style-type: none"> Press to turn on and off screen Hold to turn the device on or off
	<ul style="list-style-type: none"> Press to confirm a selection while in Setting Mode Recording Mode Hot Key: Emergency Lock (Press to manually lock the file during recording)
	MENU – Press to enter and exit Settings Mode
	<ul style="list-style-type: none"> Press to navigate UP through options in Settings Mode Recording Mode Hot Key: Record (Press to start / stop recording)
	<ul style="list-style-type: none"> Press to navigate DOWN through options in Settings Mode Hold to reorient the rear camera Recording Mode Hot Key: Mute (Press to mute / un-mute the microphone during recording)
	MODE Select – Press to toggle between Recording / Photo / Playback modes
	SCREEN – Press to switch screen to Front, Rear, Picture in Picture
R	Press and hold for 4 seconds to reset the device in the event that it operates erratically, hangs up, or freezes.
Indicator	Solid Red – Power, Charging Flashing Blue – Recording

Status Icons

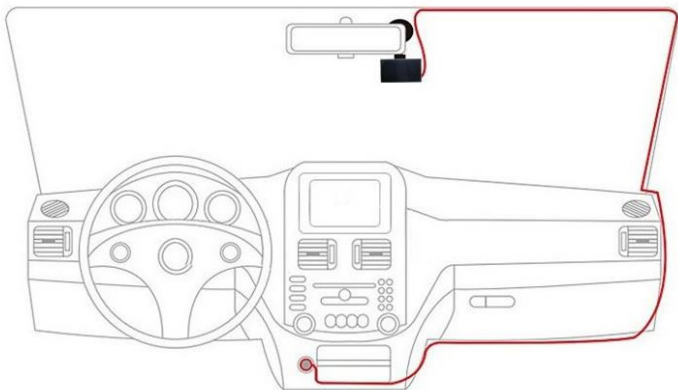
Icon	Meaning
1080P+1080P	Video Resolution
	Blinking – Recording
	Wide Dynamic Range
	Charging
	Battery Power Level
	Microphone Mute
	Microphone On
	Video Recording Mode
	Video Playback Mode
	Photo Mode
	Loop Recording
	Memory Card Inserted

	White Balance
ABBBBBB	License plate number
	Current video file locked

Getting Started

Installation

Video guide: video.rexingusa.com



1. Mount the Front Camera to the Windshield

Make sure that you mount the front camera in a safe, appropriate location where it won't obstruct the driver's view. Clean your windshield before applying the mount. Wait at least 20 minutes after applying the mount to the windshield before attaching the camera.

2. Inserting the Memory Card

The V2 accepts Micro SD memory cards (class 10 or higher) with a maximum capacity of 256GB.



Inserting a memory card

- If the device is powered on, press and hold the **POWER** button to power down.
- Insert the card in the orientation shown.
- Push the card into the slot, listening for a click sound signaling the card is securely inserted.

Removing the Memory Card

Before removing a memory card from your V2, you must first dismount it for safe removal.

With the device powered down, press down the memory card until you hear a click. Gently remove your finger (or other pressing object) to allow the spring release to push the memory card out of the slot.

Do not remove the memory card while the device is transferring or accessing information. Doing so can result in data loss or corruption or damage to the memory card or device. Rexing is not responsible for losses that result from the use of damaged memory cards, including the loss of data.

3. Formatting a Memory Card

3.1 Powering the Camera

You must always connect the V2 to a power source while operating the camera. Connect the camera to your vehicle via the included car charger cable. Connect the larger end of the car charger cable to your car's cigarette lighter (12V DC power outlet), and connect the other Mini-USB end to the Mini-USB port on the device.

Connecting the charger improperly may cause serious damage to the device. Any damage caused by misuse is not covered by the warranty. Use only Rexing-approved chargers. Using unapproved chargers or cables can damage the device.

If the device receives an unstable power supply, the screen may not function properly. If the device is not operating properly using a Rexing-approved charger, please contact Customer Care (care@rexingusa.com).

3.2 Formatting the Memory Card

Before formatting your memory card, always remember to make backup copies of all important data stored on the device. The manufacturer's warranty does not cover loss of data resulting from user actions.

For best results, format the memory card using the Format function on your camera.

It's recommended that you format your memory card after transferring files to your computer or at least once a month. Using your camera to format a memory card:

- a. Upon turning on the camera, press the **REC** button to stop recording.
- b. Press the **MENU** button twice to enter the Setup Menu.
- c. Use the **REC** and **MIC** navigation buttons to navigate to the "Format" option.
- d. Press **OK** to confirm your selection.
- e. You will be notified that all data will be deleted. Scroll down to "OK" and press the **OK** button to confirm.
- f. If you followed the instructions above, you should see a blue box asking you to please wait while the card is being formatted. Formatting should only take a moment, and you will be taken back to the Setup Menu once formatting is complete.
- g. At this point, disconnect from the power source. The camera will shut down automatically after 3 seconds. The next time the camera is connected to power, the camera should start up and begin recording automatically.

4. Connect the car charger to the car's 12V DC outlet

Run the cable down from your camera to the 12V cigarette lighter port of your vehicle. Be sure to connect only Rexing approved chargers designed and supplied specifically for use with your device. Using an incompatible charger can cause serious personal injury or damage to your device.

5. Turning the Device On or Off

Press and hold the **POWER** button for a few seconds to turn on the device. A welcome message will be displayed onscreen.

To turn off the device, again press and hold the **POWER** button for a few seconds. A goodbye message will be displayed onscreen.

The V2 will switch on or off automatically if you keep it connected using the car charger. The camera will automatically start recording when it is powered on. After power is disconnected, the device will shut down after 3 seconds.

Note: If your car cigarette lighter provides constant power, the unit may not turn on or off automatically with the car.

Basic Operating

1. Automatic Recording

The device will automatically turn on and begin recording once it receives power, such as when you start your car. The indicator and the red dot icon on screen will flash while recording.

Display Control

To switch between camera views on the LCD display, press the **SCREEN** button. Press the **POWER** button will turn on or off the LCD screen, your display setting won't affect the way recordings are captured.

Locking Videos

While recording, you can hold the **OK** button to manually lock the current video clip. This will ensure that Loop Recording won't overwrite the clip when the memory card is full. You can also lock videos after recording by using the Protect function in the Playback Menu. Locked videos can be found on the memory card under “\CARDV\Movie\RO”.

Automatic Shutdown

Once power is disconnected, the dash cam will shut down within 10 seconds.

Wi-Fi Feature

In Video Recording Mode, while recording is stopped, hold the **SCREEN** button to enable Wi-Fi feature. For detailed instructions on how to use Wi-Fi feature, see page 29 – Wi-Fi Connect.

2. Playback

Camera Playback Mode

You can play back recorded video on your device using the following steps:

1. Press **REC** to stop recording
2. Press **MODE** twice to switch from Recording to Playback Mode
3. Press and hold the **UP** or **DOWN** button to navigate through the stored video files
4. Press **OK** to start playback for the selected video
5. Press **OK** again to pause playback
6. Press **MODE** to stop playback
7. **FAST FORWARD**: While video is playing, press the **UP** button one or more times to set fast playback speed (2X / 4X / 8X)
8. **FAST REWIND**: While video is playing, press the **DOWN** button one or more times to set reverse playback speed (-2X / -4X / -8X)

Deleting Files

To delete one particular file:

1. Press the **UP** or **DOWN** button to navigate through the stored video files
2. Press **MENU** to view options for the highlighted file: Delete/Protect/Slide Show
3. Press the **DOWN** button once to select "Delete"

4. Press **OK** once to view options for "Current MOV" file or "ALL" files. Select "Current MOV"
5. Press **OK** twice to delete file

To delete all files:

1. Press on **UP** or **DOWN** button to navigate through the video files
2. Press **OK** to enter "Video"
3. Press **MENU** to view options for this file: Delete/Protect/Slide Show
4. Press the **DOWN** button once to select "Delete"
5. Press **OK** once to view delete options for "Current MOV" file or "ALL" files. Select "ALL" and press **OK**
6. Press **OK** again to delete all files

Computer Playback

Minimum System Requirements

Windows Media Player/QuickTime Media Player
OR any media player compatible with .MOV files

Accessing Video Files

Insert the SD card into your computer, or plug your camera into the computer USB port and select "Mass Storage" to access the video files.

GPS Playback

You can play back your recordings in a specialized application that allows you to view speed and location information alongside your footage.

Minimum System Requirements

Operating System: Windows 7, 8, or 10, MAC OS X

Display Resolution: 1280x720

Installing the application:

- a. Locate your dash cam at support.rexingusa.com to access the GPS Playback software.
- b. Download the zip folder containing the software installer.
- c. Unzip the folder to access the installer file contained within.
- d. Open the installer and follow the instructions to install the GPS Playback software to your computer.
- e. Once installed, you may launch the application. Please go to rexingusa.com/support/videos/ for a tutorial video.

Opening a GPS video file:

- a. Once you've opened the application, navigate to the top menu bar and click "File > Open" to browse through your files.
- b. Navigate to the video file you want to add to the playback queue, select it and click "Open" to load it into the application. You may also select multiple videos at once.
- c. After a brief loading period, the (first) video should begin playing automatically, displaying speed and location information in real time along the right-side panels.

Playback

Beneath the video is a playback bar with a handle that you can drag to skip ahead to any time point in the video. Beneath that, there's a volume control slider, as well as previous, rewind, pause/play, fast forward, next, and stop buttons.

Additional Controls

Snip: Save the current frame of video as an image (PNG).

Full Screen: View the video in full screen (double-click the video to exit).

Settings


In the settings menu, you may change your language from English to Chinese, Japanese, or Vietnamese, etc. You may also change your unit of speed measurement from MPH to KM/H. Additionally, you have the option to change the map application used from Google Maps to Baidu Maps.

3. Wi-Fi connect

Use your mobile device to download the “Rexing Connect” app from the App Store or Google Play Store.



After you've done this, follow the instructions below:

1. **Dash cam:** In Video Recording Mode, access the Wi-Fi function by holding  (this can also be done by enabling the Wi-Fi feature in the Setup Menu).
2. **Mobile device:** Navigate to your device's Wi-Fi settings and connect to the Wi-Fi name that's shown on the dash cam after “SSID:”. When prompted for a password, enter the password shown on the dash cam screen.
3. **Mobile device:** Once connected to the dash cam Wi-Fi, open the Rexing Connect app. From there, press the “Connect” button to connect to the dash cam interface.

4. **Dash cam:** Once connected, the screen should switch to the camera view and display a “WiFi Connected” message.

Using the Rexing Connect app, you can view a live preview of the dash cam screen, start / stop recording, as well as view and save your captures with your mobile device.

To exit Wi-Fi, hold the  button to return to Video Recording Mode.

For further instruction regarding the Wi-Fi Connect feature, please visit www.rexingusa.com/wifi-connect/.

Video Settings

On Video Recording Mode, Press **REC** to stop recording then press **MENU** button once open System Settings Menu.

Resolution

Recommend setting: 1080P FHD + 1080P FHD

Use this setting to set the recording resolution:

- FHD P30 + FHD P30 (1080P+1080P, 30fps, dual channel)
- HD P30 + HD P30 (720P+720P, 30fps, dual channel)
- UHD P24 (2196P, 24fps, single channel)
- QHD P30 (1440P, 30fps, single channel)
- FHD P60 (1080P, 60fps, single channel)
- FHD P30 (1080P, 30fps, single channel)
- HD P120 (720P, 120fps, single channel)
- HD P60 (720P, 60fps, single channel)
- HD P30 (720P, 30fps, single channel)

Loop Recording

Recommend setting: 1 Minute

With Loop Recording Mode enabled, the device will continuously erase older video as it records new video, keeping only the images captured over a user-selected time range. All video older than this range will be replaced with new video. (Note: any locked video files on the memory card will remain protected, and will not be automatically deleted during Loop Recording.)

It is recommended that you reformat a memory card after every time that images are transferred from it to a computer, or at least once a month. This keeps important elements of data and file structure clean, helping to prevent error messages and missing images.

Remember to always make backup copies of all important data stored on the device. The manufacturer's warranty does not cover loss of data resulting from user actions.

WDR (Wide Dynamic Range)

Recommend setting: On

When enabled, this feature automatically adjusts exposure settings to improve recording quality in particularly bright or dim environments, providing balanced lighting and clearer recorded video.

Exposure

Recommend setting: +0.0

Adjust the camera exposure value for brighter or darker recorded video, according to your preference.

Recording Audio

Recommend setting: On

You may choose to record audio with video, or turn off the microphone so that all recorded videos will be muted.

Alternatively, you can use a hot key shortcut for this feature. During Recording Mode, press the **DOWN** button to mute / unmute the microphone for video recording.

Date Stamp

You have the option to display the date and time in your videos. Note that the date and time stamp cannot be removed from videos if this feature was enabled at the time of recording.

Gravity Sensing

Recommend setting: Low

This feature acts as an accelerometer, measuring physical and gravitational forces acting on the camera itself. In the event that such forces are detected, the device will perform an automatic file lock. (Locked video files cannot be erased during Loop Recording; they remain on the memory card until manually deleted or the card is reformatted.)

Plate Number

Enable this feature to enter your vehicle plate number for video recording. The plate number will stamp in the video.

UP/Down – Change value

OK – Move to next segment

MENU – Save Settings

Infrared light

Default setting: Auto

Auto handle low light conditions and ensures flawless video footage even when the passenger cabin is dark.

System Settings

On Video Recording Mode, Press **REC** to stop recording then press **MENU** button twice open System Settings Menu.

Wi-Fi

Default setting: Off

Turn this feature on to temporarily enable Wi-Fi feature (See Page 29).

Date/ Time Setup

Use this setting to change the device's time and date:

UP/Down – Change value

OK – Move to next segment

MENU – Save Settings

Note: If the battery remains fully discharged or is removed from the device, the time and date will be reset.

Auto Power Off

Recommend setting: Off

When enabled, this option allows the device to shut down automatically if Recording Mode is not engaged.

Beep Sound

Recommend setting: On

This setting allows you to turn the device's button sound effect on or off.

Language

Use the following procedure to change the device's time and date. Language availability may vary depending on the region.

TV Mode

Recommend setting: NTSC

This feature will setup video output format.

Frequency


Recommend setting: US - 60Hz

This option should be set according to the power supply specification used in your country or geographical region (U.S. users should select the "60Hz" option).

Auto Display Off

Recommend setting: off

Select a time duration for the screen to stay lit after recording starts.

Alternatively, you can use a hot key shortcut for this feature. During Recording Mode, press and hold  to turn the LCD screen on or off.

Delayed Shutdown

Recommend setting: 10 seconds

Shut down the unit after power disconnected.

Daylight Saving

Default setting: Off

When enabled, time is advanced forward by 1 hour to match daylight savings time.

GPS Speed Unit

Recommend setting: MI/H

Select GPS speed unit (GPS Logger required)

Set Time Zone

This feature need GPS Logger connected, select a time zone to enable automatic update time of GPS.

Format

Performing this operation will format memory card.

Note: any files in the memory card will be lost.

Default Setting

Performing this operation will reset all your device's settings to their original values. Note: any user-customized settings will be lost.

Version

Device firmware version information.

Photo Settings

On Photo Mode, Press **MENU** button once open System Settings Menu.

Capture Mode

Recommend setting: Single

With this feature you can set a timer for automatically capturing images.

Resolution

Recommend setting: 5M

This option allows you to set the pixel resolution for captured images.

Quality

Recommend setting: Fine

This option allows you to set the quality level of captured images.

(Lower quality images take up less space on the memory card.)

Sharpness

Recommend setting: Normal

This feature will automatically enhance captured images for a clearer, more distinct picture.

White Balance

Recommend setting: Auto

This setting allows you to adjust the lighting balance for different environments.

Color

Recommend setting: Color

This feature allows you to choose a color effect for captured images.

ISO

Recommend setting: Auto

This setting enable you to adjust the camera's sensitivity to light when taking photos. The higher the number, the greater the light sensitivity.

Exposure

Recommend setting: +0.0

This setting allows you to adjust the brightness level of captured images.

Anti-Shaking

Recommend setting: On

This feature enables the image stabilizer function to reduce blurring of captured images.

Quick Review

Enabling this feature will allow you to immediately view each captured image for a few seconds before taking the next photo.

Date Stamp

Recommend setting: Date/Time

This feature will automatically apply a date and/or time stamp to captured images.

Updating Firmware

Please note that the firmware does not need to be updated unless you are experiencing any issues. The firmware is put in place to fix any bugs or glitches that may occur during normal use.

The following procedure will allow you to use the **Rexing** website to update firmware for your V2 Dashboard Camera. This is necessary for enabling all available features on your device.

1. Download the firmware file to your computer
2. Unzip the file
3. Format your memory card in your computer (or unit)
4. Copy the firmware files to the root of your memory card
5. Put card into camera
6. Power camera on (make sure the camera is plugged in)
7. The camera will update automatically. The screen will stay off but the status light will light up; it will take 30-60 seconds
8. **(important)** After updating, format the memory card or it will flash every time
9. Do not disconnect power cord, hold power button to reboot unit

Product Specifications

Image Sensor	5MP CMOS
Lens	6-Layer Fixed-focus with full-glass elements
CPU	Novatek
LCD	2.7 inch, 16:9 TFT
Audio	Built-in high-sensitivity microphone/speaker
External Memory	Class 10 or above MicroSD card (up to 256GB)
Gravity Sensor	Low / Medium / High / OFF
Shutter	Electronic
White Balance	Auto
Exposure	Auto ISO
TV Interface	None
Battery	320mAh 3.7V rechargeable lithium ion battery
Video Format	MOV
Video Resolution	1920x1080P30+1920x1080P30, 1280x720P30 + 1280x720P30, 2880x2160P24, 2560x1440P30, 1920x1080P60, 1280x720P120
Languages	English, Chinese, French, Spanish, Portuguese, German, Italian, Russian, Japanese
USB	USB 2.0
Loop Recording	3 min / 1 min / OFF
Screen Saver	15 Secs / 1 min / 3 min / OFF
Auto Shutdown	1 min / 2 min / 3 min / OFF
Microphone Mute	ON / OFF
Wi-Fi	Yes

Warranty & Support

Warranty

The Rexing V2 Dash Cam comes with a full 12-month warranty. If you register your product on our official site (<https://www.rexingusa.com/support/registration>), you can extend the warranty to 18 months.

Support

If you have any questions regarding your product, please do not hesitate to contact us at care@rexingusa.com, or call us at [\(203\) 800-4466](tel:2038004466). Queries are typically answered within 12-24 hours.

Your opinion matters

Rexing is firmly committed to always improving our products, services, and user experience. If you have any thoughts on how we can do even better, we welcome your constructive feedback and suggestions.

Connect with us today at care@rexingusa.com

Thank you for choosing Rexing!

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MADE IN CHINA