

**REXING<sup>®</sup>**

# **V2 PRO-AI**

## User Manual

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# Overview

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We hope you love your new products as much as we do. If you need any assistance, or have any suggestions to help us improve, please contact us.

 [care@rexingusa.com](mailto:care@rexingusa.com)

 (877) 740-8004

Our Support team will respond to you as soon as possible.  
Always a surprise in Rexing.

## Check us out here.

- <http://www.facebook.com/rexingusa/>
- <http://www.instagram.com/rexingdashcam/>
- <http://www.rexingusa.com/support/registration/>

 Facebook



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 Site



 Product Support

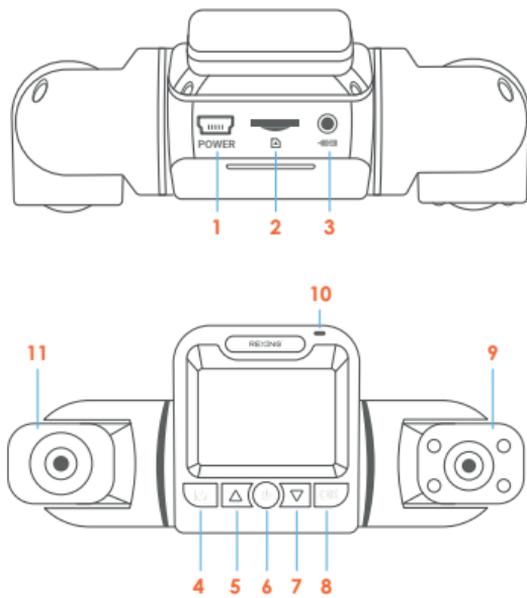


# Package Contents



- 
- |                                       |                           |
|---------------------------------------|---------------------------|
| 1. Rexing V2 Pro AI Dash Camera       | 6. Cable Management Kit   |
| 2. Power Cable                        | 7. Safety Guide           |
| 3. Rear Camera with Rear Camera Cable | 8. User Manual            |
| 4. Warning Sticker                    | 9. User Manual            |
| 5. Mount Plate and 3M Adhesive        | 10. Electrostatic Sticker |
-

# Product Overview



- 
- |                               |  |
|-------------------------------|--|
| 1. Power Port                 | 7. Audio Button                                  |
| 2. Micro SD Card Slot         | 8. Record/Confirm/Wi-Fi Button                   |
| 3. Rear Camera Port           | 9. 330° Rotatable Cabin Cam with Infrared Lights |
| 4. Menu Button/Mode Button    | 10. Power Indicator                              |
| 5. Screen View Switch Button  | 11. 330° Rotatable Front Camera                  |
| 6. Power Button/Screen Button |  |
-

## Button Function

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- Press to turn on or turn off the screen
  - Press and hold to turn on/off the device manually
- 



- Press to confirm a selection while in setting mode
  - Press and hold 3 seconds to turn on/off the Wi-Fi feature
- 



- Press the **OK** button to stop the recording first.
  - Press once to enter Video Settings
  - Press twice to enter Setup Settings
  - Press and hold for 3 seconds to switch between Playback mode and Recording mode
- 

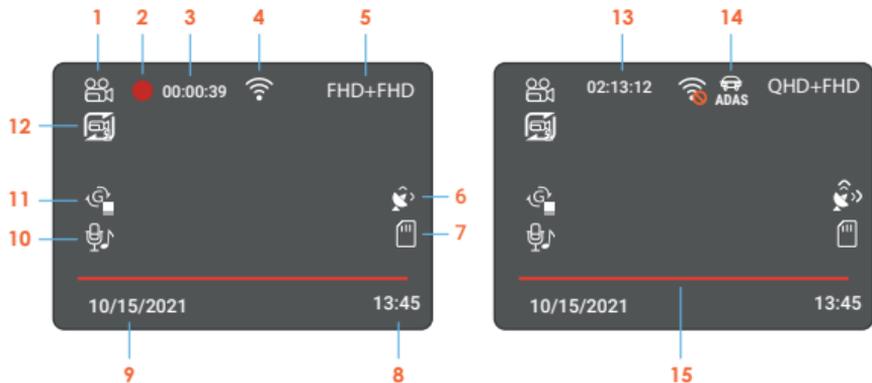


- Press to toggle up through options in settings
  - Press to switch among front and cabin/front/cabin view
  - Press and hold to manually lock the video file while recording
- 



- Press to toggle down through options in settings
  - Press to turn on/off the microphone while recording
-

# Camera Overview



- 
- 1. Recording Mode
  - 2. Recording (On)
  - 3. Recording Length
  - 4. Wi-Fi
  - 5. Resolution
  - 6. GPS Signal
  - 7. Micro SD Card
  - 8. Time
  - 9. Date

- 10. Microphone
- 11. G-Sensor Sensitivity
- 12. Loop Recording
- 13. Remaining Available Space
- 14. ADAS
- 15. Front Camera Alignment Line  
When adjust the front camera, make sure that this red line is aligned with the front edge of the hood horizontally.

# Get Started

## Step 1

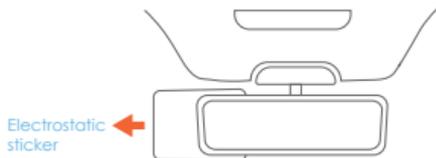
### Installing the Electrostatic Stickers

#### 1.1 Prepare Your Windshield

Thoroughly cleanse your windshield with either water or alcohol. Follow this by wiping it dry using a clean, dry cloth to ensure a spotless surface.

#### 1.2 Position the Sticker

Next, carefully peel off the protective film from the electrostatic sticker. Attach the sticker to the windshield, ideally behind the rear-view mirror. This position is recommended to avoid obstructing your view while you're on the road.



## Step 2

### Install the Front Camera

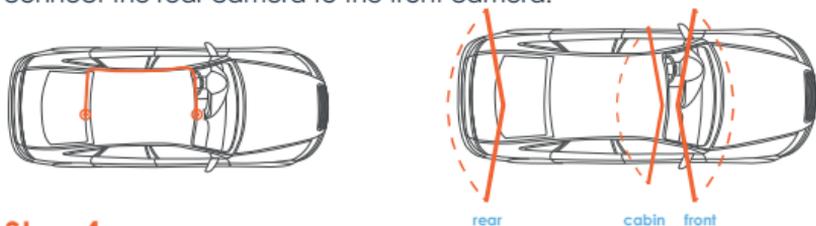
Attach the adhesive mount to the desired location on the windshield and leave it alone for at least 20 minutes before mounting the dash cam onto it. Make sure that the dash cam is placed in the middle of the windshield (behind the rear view mirror), and in a safe, appropriate location where it does not obstruct the driver's view.



### Step 3

#### Install the Rear Camera

Mount the rear camera as shown below. Use rear camera cable to connect the rear camera to the front camera.



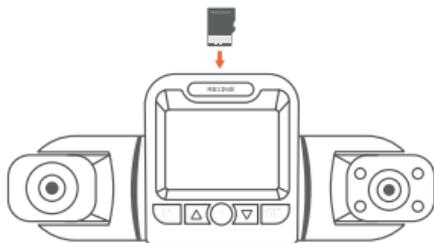
### Step 4

#### Insert a Memory Card

You will need to insert a memory card before recording. The dash cam supports Micro SD cards with a capacity of up to 512GB. For reliable operation, use a Class 10 memory card with a capacity of at least 32GB.

Depending on the memory card manufacturer and type, some cards may not be compatible with the device. Using an incompatible card may damage the device or the memory card, or corrupt the data stored on it.

We strongly recommend formatting the micro SD card on the dash cam before the initial use. Push the memory card into the slot until it locks in place.

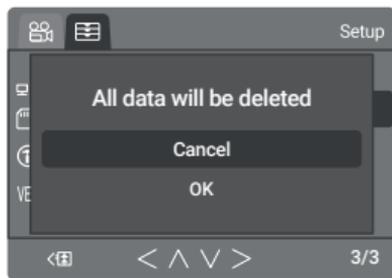


## Step 5

### Connect to the Power and Format the Memory Card

Connecting the power cable to the vehicle's 12V-24V DC outlet. Be sure to only connect using Rexing approved power cable that is designed and supplied specifically for use with your device. Using an incompatible charger can cause serious personal injury or damage to your device.

- a. Press the **OK** button to stop recording
- b. Press the **MENU** button twice to enter the Setup Settings
- c. Press the **DOWN** button to navigate to the "Format" option
- d. Press **OK** to confirm format.



## Note:

Please format the memory on the dash cam before using it. Before formatting a memory card, always remember to make backup copies of all important data stored on the device. The manufacturer's warranty does not cover the loss of data resulting from user's actions.

It is recommended that you reformat the memory card every time videos are transferred to the computer, or at least once a month.

Reformatting a memory card keeps important elements of data and file structure clean, helping to prevent error messages and missing images. Reformatting also restores the memory card, which can help prevent it from becoming corrupted.

## Step 6

### Remove the Memory Card

Before removing a memory card from your dash cam, you must first unmount it for safe removal.

- a. Press the **OK** button to stop recording
- b. Press and hold **POWER** button to switch off the device
- c. Gently push the memory card to release

## Note:

DO NOT remove the memory card while the device is in operation, transferring, or accessing information. Doing so can result in data loss or corruption, or damage to the memory card or device. Rexing is not responsible for losses that result from the use of damaged memory cards, including the loss of data.

# Basic Operations

## Menu Settings

### Resolution

The dash cam can record videos in two or three channels.

- **Three-channel Mode:**

Front camera resolution: **1080p**

Cabin and rear camera video resolution: **2304x648**

- **Two-channel Mode**

Front camera video resolution: **1080p**

Cabin/Rear camera video resolution: **1080p**

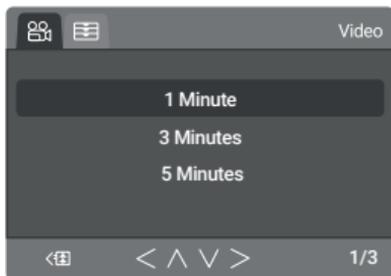
<b>Memory Card Size</b>	<b>1080p Resolution</b>	<b>720p Resolution</b>
16GB	2.5 hours	4 hours
32GB	5 hours	8 hours
64GB	10 hours	17 hours
128GB	20 hours	34 hours
256GB	40 hours	68 hours
512GB	80 hours	136 hours

## Loop Recording

With the loop recording feature enabled, the device will continuously erase the oldest video as it records new videos.

### Note:

Any locked video files on the memory card will remain protected, and will not be automatically deleted during loop recording.



## Date Stamp

The date stamp can be viewed in the video

## Plate Number

The plate number can be shown on the screen.



## Record Audio

You may choose to record audio with video, or not.

## G-Sensor

If a change in gravitational forces is detected, such as in the event of a vehicular accident, the G-Sensor will send a signal to the camera and automatically place a file lock on the current video. Which will preserve your most crucial footage. Locked videos can be found on the memory card under “\event”.

### Note:

Locked video files won't be erased by Loop Recording, they will remain on the memory card until they are manually deleted, or when the card is formatted.

## ADAS

1. Front Collision Warning - Receive an alert when there is a potential collision/hazard ahead of of you.
2. Clear to go alert - While at a traffic light, receive an alert that the car in front of you has left.
3. Pedestrian Alert System (PAS) Pedestrian Warning - Receive an alert when the PAS detects a person in front of your car.

## LDW

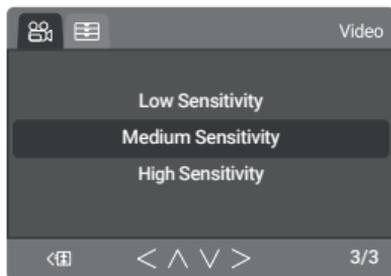
When the car is about to deviate from the lanes, the Lane Departure Warning will signal an alert or warning that there is a potential collision hazard ahead.

## Volume

Increase or decrease the volume of your dash cam (Low/ Medium/High).

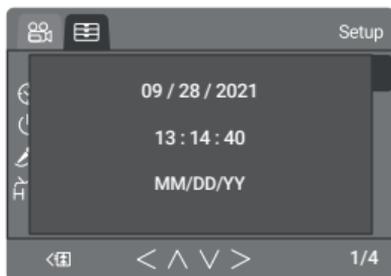
## Sensitivity

Choose a desired sensitivity level for ADAS and LDW.



## Date/Time

Use the following procedure to change the device's time, date, and the date format.



## Auto Power Off

The dash cam will be powered off after a selected range of time.

## Beep Sound

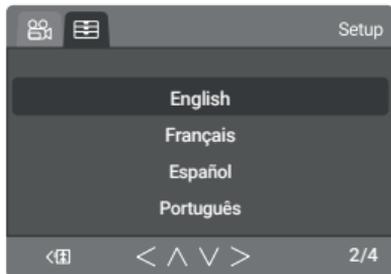
Allows you to turn the device's button sound effect on or off.

## Frequency

This light frequency should be set according to the power supply specification used in your country or geographical region (U.S. users should select the "60Hz" option).

## Language

There are multiple languages that are available to choose from the settings.



## Lights Up

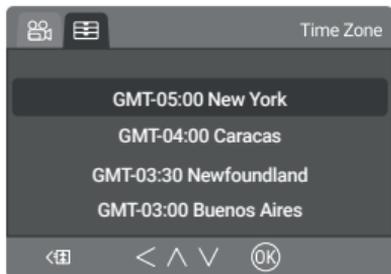
Use the following procedure to turn on or off the infrared lights.

## Daylight Saving

Enable this feature when your region is in daylight saving time.

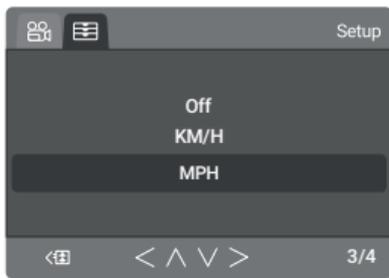
## Time Zone

Choose the correct time zone to show an accurate time on the video.



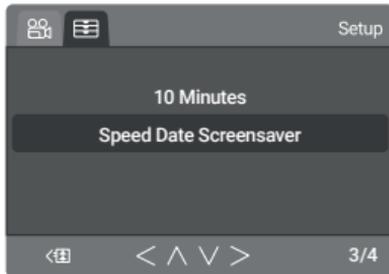
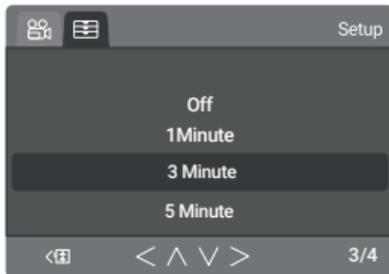
## GPS Speed Units

Select your preferred speed unit (KM/H, MPH) to view on the device and in the video.



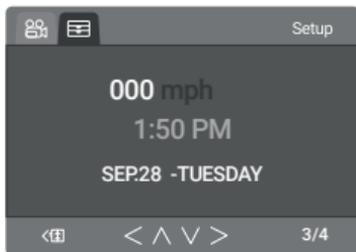
## Screen Saver

Select a time duration for the screen to stay lit after recording starts.



## Note:

With the Speed/Date screensaver selected, you may review the speed and date on the screen after 60 seconds without taking any actions on the device.



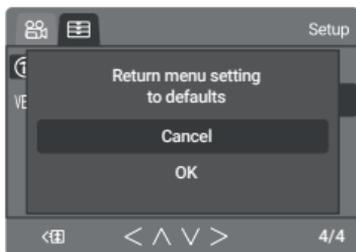
Alternatively, you may also press the **POWER** button to turn the LCD screen on or off.

## Default Setting

Performing this operation will reset all of your device's settings to their original values.

## Note:

Any user-customized settings will be lost.



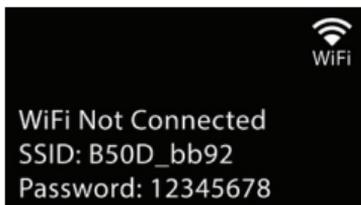
## Version

Displays the current device firmware information.

# Wi-Fi Connect

## Step 1

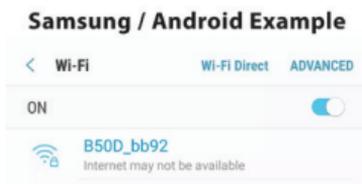
With your dash cam powered on, hold the OK navigation button to enable the Wi-Fi function. The Wi-Fi name (aka the SSID) and password for the dash cam should be displayed on-screen.



## Step 2

On your mobile device, navigate to your Wi-Fi settings. Connect to your dash cam's Wi-Fi by tapping its name when it appears. Enter your dash cam's Wi-Fi password if you are prompted to do so.

Note: On some mobile devices, you may have to try to connect more than once. To ensure you've successfully connected, your mobile device's screen should resemble the examples shown.



### Step 3

Once you're connected to the dash cam, open the Rexing Connect app on your mobile device.

Please select "Keep Trying Wi-Fi" if you see the notification on the right.



### Step 4

In the app, hit the "Connect" button to connect to your dash cam, allowing you to access live view and view/download your recordings.

Note: Hold to the OK button for 2 seconds to disconnect the Wi-Fi.

# Rexing Connect App

Easily download the app by scanning the QR code below or search via the App Store or Google Play.



## Wi-Fi Connect Troubleshooting

If you bring up the Rexing connect app and cannot connect your phone to the dash cam please go to

<https://www.rexingusa.com/wifi-connect/>

OR scan the QR code below.



## GPS Logger

You can then access this information while playing back your recordings using the GPS Video player (For Windows and Mac, available at [gpsb.rexingusa.com](https://gpsb.rexingusa.com)).

The dash cam will automatically search for the GPS signal once it's connected to the power source. Press the MENU button twice and go to System Settings. Toggle the GPS Speed Unit setting, and select your favorite speed unit.

After a GPS signal is found, the screen icon will turn from red to green as per the below icons. It will record the speed and location of your vehicle as you drive.



GPS function active



GPS Signal (not found)

### GPS Date-Time Troubleshooting

If your dash cam GPS date and time are incorrect please go to <https://www.rexingusa.com/gps-date-time/> OR scan the QR code below.

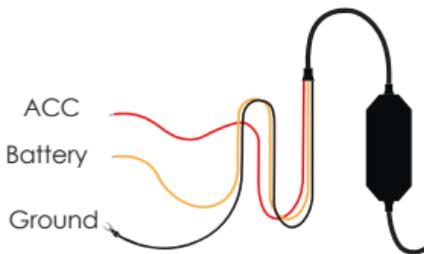


## Parking Monitor (Parking Surveillance Mode)

Parking monitor provides surveillance on your parked vehicle. When the engine is off, the hardwire kit is used to provide continuous power and protect your car battery from being discharged.

### Option 1: Vibration Detection

To enable the Parking Monitor, you'll need to connect it with a Smart Hardwire Kit (sold separately).



This feature will allow the dash cam to switch to parking mode automatically if the vehicle's engine turns off and switch back to the normal recording after the vehicle's engine turns on.

### Gravity Sensing Record:

The Gravity Sensing detects significant or sudden movement (such as an impact or collision), it will trigger an event recording. We suggest setting the "Gravity Sensing" to High sensitivity for Parking Mode Recording.

## Note:

If you do not use the parking mode function, please change the Gravity Sensing sensitivity to low. Otherwise, the video will easily be locked and the video cannot be deleted by the loop recording function. This will cause the memory card to be full of locked videos and cause the recorder to fail to work normally.

**Please DO NOT ENABLE the Parking Monitor function in the settings of the dash cam WITHOUT connecting a smart hardwire kit. They may cause a malfunction.**

## Option 2: Motion Detection

To use this feature, you need to connect it with a Rexing Intelligent Hardwire Kit (sold separately). **Make sure that the Parking Mode is turned off on your dash cam, otherwise it may cause a malfunction.**

Once the sensor has detected MOTIONS. The intelligent hardwire kit will power up the dash cam automatically and start recording until the MOTION is cleared.

Please go to

<https://www.rexingusa.com/hwk-install/>

to watch a video tutorial about the installation or scan the QR code



# Video Playback

## To playback on a Computer

1. Unplug the used MicroSD card and place it into a card reader
2. Connect the card reader to the USB port of the computer. Open the removable disc and you will see the following file folders
  - **PICTURE:** Pictures saved
  - **VIDEO\_F/VIDEO\_R:** Video records of front and rear road tracks
  - **VIDEO\_F\_LOCK/VIDEO\_R\_LOCK:** locked video records of front and rear road tracks

### Note:

Be careful when deleting any locked video. Important videos, if any, should be backed up.

4. To play videos, your computer must have the necessary software available.
5. Backup Files

If you intend to keep important and memorable videos and pictures for a long time, we suggest that you make a copy of each file from the card to your computer. Do not save them in a new folder created in the same storage card; doing so will reduce the available space of the card.

# Specifications

External memory	Class 10 or higher Micro SD card (up to 512GB)
Speaker	Internal
MIC	Internal high-sensitivity mic
Video Format	MP4
Photo Format	JPG
Video Resolution	UHD P24/QHD P30/THD P60/FHD P30/HD P60HDP30/FHD P30+FHD P30/HD/1.3M/VGA
Language	English, French, Spanish, German, Italian, Portuguese, Russian, Japanese
G-SENSOR	Supported Low/Medium/High/Off
Loop recording	1min/3min/5min
Power supply	DC5V 950mA

## Note:

Design and specifications are subject to change without prior notice.

# Troubleshooting and FAQ

<b>Problem</b>	<b>Possible Cause</b>	<b>Solution</b>
<b>Images are not being saved</b>	Memory card is full or malfunctioning	Format memory card or replace with a new one
<b>None of the buttons are responding</b>	Processing error or faulty device operation. Memory card contains errors or is damaged.	Press RESET to restart the camera. Format the memory card. If the issue persists, replace the memory card.
<b>Menu button isn't responding</b>	Camera is recording	Press REC to stop recording before accessing the menu
<b>The device will not turn on</b>	Battery is depleted	Charge the battery for 3 hours. Make sure the device is off while charging.
<b>Not holding charge</b>	Battery/Power cord is depleted	Charge the battery for 3 hours. Make sure the device is off while charging. Turn on the device, unplug it. If it turns off immediately, contact customer service for assistance with a replacement
<b>Device keeps rebooting</b>	Battery is depleted	Charge the battery for 3 hours. Make sure the device is off while charging. Ensure you are using a proper connection for charging your device while driving

<b>Problem</b>	<b>Possible Cause</b>	<b>Solution</b>
<b>Memory card won't stay in</b>	Memory card isn't compatible/thin	<ul style="list-style-type: none"> <li>• Use your nail or a coin to push the memory card in until it clicks.</li> <li>• Use a new memory card</li> </ul>
<b>Memory card isn't recognized (cluster error)</b>	The memory card needs to be formatted	Formatted the memory card. If the issue persists, replace the memory card
<b>Can't find locked files</b>	When you lock a file, it only saves the current recording. The remainder of the video may be in a separate file	Check the memory card RO folder
<b>Screen powers off unexpectedly</b>	Screen Saver feature is enabled or the battery is low.	<ul style="list-style-type: none"> <li>• Disable Screen Saver feature</li> <li>• Charge the battery</li> <li>• Restore to default settings</li> <li>• Format the memory card</li> </ul> If the issue persists, replace the memory card
<b>Unable to record videos</b>	The memory card is full/defective	<ul style="list-style-type: none"> <li>• Make sure the red light is blinking while recording</li> <li>• Check the remaining space on the memory card and delete files if necessary</li> <li>• Restore to default settings</li> <li>• Format the memory card</li> </ul> If the issue persists, replace the memory card

<b>Problem</b>	<b>Possible Cause</b>	<b>Solution</b>
<b>Loop Recording isn't functioning</b>	G-Sensor sensitivity is too high/ card is full	<ul style="list-style-type: none"><li>• Make sure the Gravity Sensing is set on low sensitivity</li><li>• Format the memory card.</li></ul>
<b>Auto On/Off isn't working</b>	The car charging port has a continuous flow of power	This feature can only work if it is being used in a charging port that turns off with the vehicle
<b>Losing/Resetting date</b>	Firmware is outdated	<ul style="list-style-type: none"><li>• Updating firmware</li><li>• Update time in GPS settings</li></ul>

# Warranty & Support

## Warranty

The Rexing V2 PRO-AI Dash Cam comes with a full 12-month warranty. If you register your product on our official site <https://www.rexingusa.com/support/registration>, you can extend the warranty to 18 months.

## Support

If you have any questions regarding your product, please do not hesitate to contact us at [care@rexingusa.com](mailto:care@rexingusa.com), or call us at (877) 740-8004. Queries are typically answered within 12-24 hours.

## Your opinion matters

Rexing is firmly committed to always improving our products, services, and user experience. If you have any thoughts on how we can do even better, we welcome your constructive feedback and suggestions.

Connect with us today at [care@rexingusa.com](mailto:care@rexingusa.com)

**Thank you for choosing Rexing!**

## FCCID: 2AW5W-V2PRO

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# REXING®



MADE IN CHINA